

| Meeting: Governing Body | | | |
|--------------------------------|---|---------------------|---------|
| Meeting Date | 27 May 2020 | Action | Receive |
| Item No. | 7.3 | Confidential | No |
| Title | Safeguarding Report Q3 2019-2020 | | |
| Presented By | Cathy Fines Executive Lead for Safeguarding | | |
| Author | Maxine Lomax Deputy Director of Nursing and Designated Nurse for Children and Looked after Children and Clare Holder, Designated Nurse for Adult Safeguarding | | |
| Clinical Lead | Cathy Fines and Catherine Jackson | | |

| Executive Summary |
|--|
| <p>The attached report outlines the some of the work completed by the CCG Safeguarding team during Q3 of 2019-2020</p> <p>The specific emphasis is on assurance activity and the input/outcomes into the statutory Serious Case Reviews for Children, Serious Adult Reviews and one Domestic Homicide Review</p> <p>The level of statutory reviews currently ongoing within Bury is at a previously unknown level.</p> <p>The reviews are led and delivered on by the Bury Integrated Partnership and the Community Safety Partnership but the CCG safeguarding team have membership on every panel and provide reports from GP records.</p> |
| Recommendations |
| <p>It is recommended that the Governing Body</p> <ul style="list-style-type: none"> Note the report and the extensive and varied work completed by the team |

| Links to CCG Strategic Objectives | |
|--|-------------------------------------|
| <p>SO1 People and Place To enable the people of Bury to live in a place where they can co-create their own good health and well-being and to provide good quality care when it is needed to help people return to the best possible quality of life</p> | <input checked="" type="checkbox"/> |
| <p>SO2 Inclusive Growth To increase the productivity of Bury's economy by enabling all Bury people to contribute to and benefit from growth by accessing good jobs with good career prospects and through commissioning for social value</p> | <input type="checkbox"/> |
| <p>SO3 Budget To deliver a balanced budget</p> | <input type="checkbox"/> |

| Links to CCG Strategic Objectives | |
|---|--------------------------|
| SO4 Staff Wellbeing To increase the involvement and wellbeing of all staff in scope of the OCO. | <input type="checkbox"/> |
| Does this report seek to address any of the risks included on the Governing Body Assurance Framework? If yes, state which risk below: | |
| GBAF <i>[Insert Risk Number and Detail Here]</i> | |

| Implications | | | | | | |
|--|-----|--------------------------|----|-------------------------------------|-----|-------------------------------------|
| Are there any quality, safeguarding or patient experience implications? | Yes | <input type="checkbox"/> | No | <input checked="" type="checkbox"/> | N/A | <input type="checkbox"/> |
| Has any engagement (clinical, stakeholder or public/patient) been undertaken in relation to this report? | Yes | <input type="checkbox"/> | No | <input type="checkbox"/> | N/A | <input checked="" type="checkbox"/> |
| Have any departments/organisations who will be affected been consulted ? | Yes | <input type="checkbox"/> | No | <input type="checkbox"/> | N/A | <input checked="" type="checkbox"/> |
| Are there any conflicts of interest arising from the proposal or decision being requested? | Yes | <input type="checkbox"/> | No | <input type="checkbox"/> | N/A | <input checked="" type="checkbox"/> |
| Are there any financial Implications? | Yes | <input type="checkbox"/> | No | <input type="checkbox"/> | N/A | <input checked="" type="checkbox"/> |
| Has a Equality, Privacy or Quality Impact Assessment been completed? | Yes | <input type="checkbox"/> | No | <input type="checkbox"/> | N/A | <input checked="" type="checkbox"/> |
| Is a Equality, Privacy or Quality Impact Assessment required? | Yes | <input type="checkbox"/> | No | <input type="checkbox"/> | N/A | <input checked="" type="checkbox"/> |
| Are there any associated risks including Conflicts of Interest? | Yes | <input type="checkbox"/> | No | <input type="checkbox"/> | N/A | <input checked="" type="checkbox"/> |
| Are the risks on the CCG's risk register? | Yes | <input type="checkbox"/> | No | <input type="checkbox"/> | N/A | <input checked="" type="checkbox"/> |

| Governance and Reporting | | |
|---------------------------------|------------|---|
| Meeting | Date | Outcome |
| Quality and Performance Meeting | 11/03/2020 | |
| | | <i>If the report has not been discussed at any other meeting, these boxes can remain empty.</i> |

Safeguarding Dashboard Quarter 3 2019-2020

Authors

**Maxine Lomax Deputy Director of Nursing and Designated Nurse for
Child Protection**

Clare Holder Designated Nurse for Adult Safeguarding

Healthy lives strong communities

Contents

1. Updates on Serious Case Reviews, Serious Adult Reviews and Domestic Homicide Reviews
2. Assurance activity, Pennine Acute Trust, Cygnet and The Priory
3. Assurance activity, GP practices, Looked after Children
4. Current position on the Liberty Protection Safeguards
5. Report on a visit to Hope and Horizon units, inpatient units for young people with complex mental health needs

Visit to Hope and Horizon Unit, Fairfield General Hospital, services provided by Pennine Care Foundation Trust

Background

A visit was completed in December 2019, following concerns raised by the LADO, (Local Authority Designated Officer, who has responsibility to investigate where professionals may have caused harm to children)

The concerns were around staff levels. The meeting was held between the Deputy Director of Nursing for Bury CCG and the Service manager for the unit.

The units admits children mental health needs. The commissioner is NHS England

Findings

- Historical staffing levels of 9 band 5 staff nurses on each unit, plus 3 band 6's Additionally, 20 nursing assistants for each unit
- 5 additional band 5 nurses and 10 nursing assistants funding has been agreed
- Staffing levels are on the risk register within PCFT
- Senior managers have completed shifts on the units to support understanding of the pressures
- There is oversight at Board level and Directors are directly involved in the work around staffing

Visit to Hope and Horizon, continued

- The unit is able to recruit staff but they are frequently newly qualified and inexperienced
- More experienced staff move onto community positions, which support their work/life balance and are usually higher banded
- To support recruitment and retention, they are looking at skill mix, including maybe the use of assistant psychologists and activity co-ordinators
- They have increased the activity co-ordinators by 2 to 4
- Looking to increase OT input
- Staff recruitment team have had their capacity increased which supports the process being completed in a more timely manner
- The Trust is reviewing patterns of working and the new patterns will hopefully allow for more time for supervision, reflection and staff development during handovers.

Conclusion

Staffing remains a challenge but the Trust is committed to recruit and retain staff. They have increased funding for staff within the units and increased the administrative capacity within the recruitment team. The review of shift patterns, will hopefully, enable a greater level of staff support and development, but, there will be a potentially, increased costs initially, although staff retention should improve

The Bury CCG safeguarding and quality team will continue to support the unit where some of the most vulnerable YP in GM are supported via inpatient services

Serious Case Reviews/Serious Adult Reviews and Domestic Homicide Reviews

The following narrative summarises the current work around SCR's, SAR's and DHR's
The action plans for the reviews belong to the BISP (Bury Integrated Safeguarding Partnership) are reviewed by bi-monthly by the Case Review Group and the Business groups of the BISP. The single agency action plans for health providers are reviewed via Bury CCG Safeguarding Assurance and Governance meeting, chaired by the CCG Executive lead

Mario

This case is a published SCR and was concerned with the death of a 14 year old young person. The multi agency action plan is progressing slowly but the health plans are almost complete. There were no specific actions for the CCG

Aidan

This is a published SCR and concerned the death of a 13 year old young person. Neglect and weight were key issues identified in the case. The key issue for the CCG is that the BISP have asked the CCG, along with Public Health in the LA to develop a pathway to support families where children are struggling with their weight. The BISP have requested an update on progress from commissioning.

Serious Case Reviews/Serious Adult Reviews and Domestic Homicide Reviews continued

Daniel

This SCR was published by the BISP but has since been removed from the website. The multi agency action plan is progressing well. Assurances were sought Operation Parachute were aware of the learning and a detailed response was received. There were a number of health wide actions and the plans are either progressing well or completed. The CCG provided assurance that GP's were aware if of their responsibilities under shared care protocols in respect of medication and monitoring. The CCG also reminded GP's of their responsibilities in respect of controlled drug prescribing. The lessons were also shared directly by the safeguarding team with the GP safeguarding leads at a development session in November 2019.

Dina

The case is published and available on the BISP website . The plan for the case is due to be developed at a meeting on the 3rd March. The action plan will then be monitored by the case review group as outlined above

Roadshow

A multi agency roadshow is being arranged for the 16th March to feed the lessons back the front line work force.

Serious Case Reviews/Serious Adult Reviews and Domestic Homicide Review

Themes

The CCG safeguarding team, on behalf of the BISP, collated the themes from the four serious case reviews above, and additionally a rapid review case and a learning review (unpublished)

The key multi agency themes across the six cases were as follows:

- Lack of analysis and professional curiosity
- Lack of understanding of the impact of domestic abuse on the child
- Lack of understanding of the lived experience of the child
- Lack of multi agency meetings and risk assessments
- Lack of consideration of the impact of family breakdown on the child (short and long term)

Current reviews (work in progress)

| DHR | SAR | SCR | Rapid review | Currently being screened |
|-----|-----|-----|--------------|--------------------------|
| 1 | 2 | 2 | 1 | 1 |

Assurance activity

NHS Bury CCG

The CCG has in place a safeguarding policy, assurance framework and a training strategy and they are available on the CCG website. The training at the end of Q3 was in excess of 80% of staff had completed online Level 1 training for both adults and children's safeguarding. There is an executive lead in place and the safeguarding team has the appropriate staff in post.

Cygnnet

Although Bury CCG do not currently directly commission a service from Cygnnet Bury, as the service is on our patch and houses vulnerable adults and young people it is good practice for us to build relationships and on behalf of GM include the provider in our annual safeguarding assurance programme. The GM Safeguarding Assurance Tool for non NHS providers was completed in December 2019 with only one area rated amber and the rest rated green. This triangulates with the latest CQC inspection report for Bury, published in June 2019, which achieved Good overall.

Priory

The GM Safeguarding Assurance Tool for non NHS providers was completed in December 2019 with all areas rated green. This triangulates with the latest CQC inspection report for Priory Bury, published in May 2019, which achieved Good overall.

Assurance activity

General Practice

The CCG safeguarding team have been visiting all GP practices as part of a bi-annual assurance process. The practices complete a self assessment using a modified Greater Manchester tool. A practice visit is then completed to discuss the assessment and agree any actions required. The visits are supportive and the assessment and any plans remain in the ownership of the practice. A report will be presented to the committee in Q1 of 2020-2021

Looked after Children

The specialist nurse for Looked after Children and Child Protection has completed an audit of 30 review health assessments, which were completed during Q3. The quality was high with no concerns identified . The report has been shared with the provider and will be incorporated into the Looked after Children's annual report for 2019-2020.

An additional audit is underway into the quality assessments for unaccompanied asylum seeking children, following the introduction of new paperwork. It is hoped the new format will enable the capturing of the complex and often unique needs of this group of children and young people

Assurance activity

Pennine Acute Hospital Trust

NHS Bury CCG leads the safeguarding assurance process on behalf of Oldham, Heywood, Middleton and Rochdale and Manchester CCG's

Safeguarding standards are within all contracts and are agreed annually by the Designated Nurses for Safeguarding across GM, and locally, by the Quality and Performance committee

The CCG safeguarding team meet at least quarterly with PAT to review the 43 standards and any action plan that is required. Currently, PAT have 15 standards marked Amber.

The outcomes are reported annually to NHS England in Greater Manchester

The progress has been slow against the action plan and therefore the concerns were escalated within the CCG and PAT and a Director to Director meeting was held with a full review of the challenges and barriers. Timelines were agreed for progress and the plan will be reviewed again at the end of Q4

Prevent

In addition to the safeguarding standards, there is separate reporting on the % of staff trained on Prevent within the Trust.

A prevent compliance briefing report has been updated 23/02/20. Compliance remains below trajectory and has been raised with the respective Care Organisations for immediate attention. The Q3 compliance data was still at approximately 65%. It is currently 69.5% for the whole of PAHT. Bury and Rochdale CO: 78.1%
Oldham CO: 69.7% NMGH: 66%

Liberty Protection Safeguards (LPS)

The right to liberty is enshrined through Article 5 of the Human Rights Act 1998 (HRA). The state can only remove an individual's liberty through a lawful procedure, for example that related to the criminal justice process or the Mental Health Act (2007). A person may be deprived of their liberty if the following conditions are met;

- the person lacks mental capacity to consent to their accommodation for the purposes of care/ treatment
- the care amounts to continuous supervision and control and they are not free to leave
- the care arrangements are attributable (in whole or in part) to the state

When those conditions are evident, the deprivation of liberty must also be authorised through lawful procedure, primarily to allow the person access to exercise their rights under the HRA. The Deprivation of Liberty Safeguards (DoLS) system is the current authorisation arrangement for adults either residing in a care home or hospital. The Court of Protection directly authorises all other deprivations of liberty not covered by DoLS, including those in community settings, as well as young people aged 16-17.

The Liberty Protection Safeguards (LPS) will replace these existing processes, to authorise a deprivation of liberty.

The CCG will become a responsible body under the Mental Capacity Amendment Act (2019). The CCG as a responsible body will identify, assess and authorise a deprivation of liberty under the LPS.

Refer to detailed paper included in the bundle: Amended Mental Capacity Act 2019 and the introduction of Liberty Protection Safeguard Scheme.