

Meeting: Primary Care Commissioning Committee			
Meeting Date	22 January 2020	Action	Approve
Item No.	8	Confidential	No
Title	AMPS Additional Commissioned Services Review		
Presented By	Amy Lepiorz, Deputy Director Primary Care		
Author	Rachele Schofield, Primary Care Manager		
Clinical Lead	Dr Schryer, Clinical Lead Primary Care		

Executive Summary
Bury Clinical Commissioning Group (CCG) currently commissioned three additional services from Rock Healthcare, an Alternative Provider Medical Service (AMPS). The following paper has been written to provide a review of those services along with recommendations for procurement from 1 April 2020.
Recommendations
It is recommended that the Primary Care Commissioning Committee: <ul style="list-style-type: none"> agree the current commissioning arrangements with Rock Healthcare on a 12-month rolling basis

Links to CCG Strategic Objectives	
SO1 People and Place To enable the people of Bury to live in a place where they can co-create their own good health and well-being and to provide good quality care when it is needed to help people return to the best possible quality of life	<input checked="" type="checkbox"/>
SO2 Inclusive Growth To increase the productivity of Bury's economy by enabling all Bury people to contribute to and benefit from growth by accessing good jobs with good career prospects and through commissioning for social value	<input type="checkbox"/>
SO3 Budget To deliver a balanced budget for 2019/20	<input type="checkbox"/>
SO4 Staff Wellbeing To increase the involvement and wellbeing of all staff in scope of the OCO.	<input type="checkbox"/>
Does this report seek to address any of the risks included on the Governing Body Assurance Framework? If yes, state which risk below:	No

Implications						
Are there any quality, safeguarding or patient experience implications?	Yes	<input type="checkbox"/>	No	<input checked="" type="checkbox"/>	N/A	<input type="checkbox"/>

Has any engagement (clinical, stakeholder or public/patient) been undertaken in relation to this report?	Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input type="checkbox"/>
Commissioning Managers Medicines Optimisation Team All CCG Clinical leads Locality Care Organisation Member Practices via Neighborhood Representation						
Have any departments/organisations who will be affected been consulted ?	Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input type="checkbox"/>
<i>< If you have ticked yes, Insert details of the people you have worked with or consulted during the process :</i> Commissioning Managers Medicines Optimisation Team All CCG Clinical leads Locality Care Organisation Member Practices via Neighborhood Representation						
Are there any conflicts of interest arising from the proposal or decision being requested?	Yes	<input type="checkbox"/>	No	<input checked="" type="checkbox"/>	N/A	<input type="checkbox"/>
Are there any financial Implications?	Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input type="checkbox"/>
<i>The Quality in Primary Care (Phase 5) Contract will require a financial envelope which is still to be determined.</i>						
Has a Equality, Privacy or Quality Impact Assessment been completed?	Yes	<input type="checkbox"/>	No	<input checked="" type="checkbox"/>	N/A	<input type="checkbox"/>
Is a Equality, Privacy or Quality Impact Assessment required?	Yes	<input type="checkbox"/>	No	<input checked="" type="checkbox"/>	N/A	<input type="checkbox"/>
Are there any associated risks including Conflicts of Interest?	Yes	<input type="checkbox"/>	No	<input checked="" type="checkbox"/>	N/A	<input type="checkbox"/>
Are the risks on the CCG's risk register?	Yes	<input type="checkbox"/>	No	<input checked="" type="checkbox"/>	N/A	<input type="checkbox"/>

Governance and Reporting		
Meeting	Date	Outcome

AMPS Additional Commissioned Services Review

1. Introduction

- 1.1. Bury Clinical Commissioning Group (CCG) currently commissioned three additional services from Rock Healthcare, an Alternative Provider Medical Service (AMPS). The following paper has been written to provide a review of those services along with recommendations for procurement from 1 April 2020.

2. Background

- 2.1 The CCG began commissioning the additional services outlined in Table 1 from Rock Healthcare on 1 April 2018 and all 3 contracts are due to expire on 31 March 2020:

Table 1: Additional Services commissioned from Rock Healthcare

Additional Service	Summary of Service Provision	Financial Envelope (Block Contract)
Elton Unit	The Elton Unit is part of the Priory Rehabilitation Services and is registered to care for up to 28 adults with an acquired brain injury. The aim of the additional service is to provide enhanced medical services to The Elton Unit residents	£78, 873.60
Pediatric Venipuncture	The aim of this additional services is to deliver a Community Paediatric Venepuncture Service for children registered with a Bury GP, providing support to Primary Care Clinicians, providing an easily assessable service where children and young people can be seen by a qualified team for a blood test.	£24, 394.50
Bradshaw House - Care of Residents of Approved Premises	<p>The Approved Premises sector of the National Probation Service provides accommodation and enhanced supervision for particular offenders, for one of the following reasons:</p> <ul style="list-style-type: none"> • A condition of bail from the criminal courts • A condition of residence as part of a community order • A central condition of an offender's conditional release from prison <p>The aim of this additional service is to provide enhanced support to this particularly vulnerable group by allowing residents to consult the Provider in the same way as other patients in the surgery. The Provider will review all residents as clinically required and provide services according to need or as seen as appropriate, either in primary care or by referring appropriately.</p>	£40, 644

3 Contract Monitoring

- 3.1 Rock Healthcare are required to submit quarterly returns to the CCG reporting on performance against Contractual KPIs. Rock Healthcare have performed consistently against those KPIs since inception. The performance against each contractual KPIs as at Q2 2019/20 is shown below for reference:

Table 2: Q2 2019/20 Contractual KPI Performance - Elton Unit

KPIs	Q2 2019/20		
Dates, times and name of GP who has attending the 2 weekly team meetings (<i>insert more rows as required</i>):	Date:	Time	Name of GP
	09/07/2019	10am	Dr Rowbern
	23/07/2019	10am	Dr Rowbern
	06/08/2019	cancelled due to sickness	
	20/08/2019	10am	Dr Rowbern
	03/09/2019	10am	Dr Rowbern
	17/09/2019	10am	Dr Rowbern
The number of patients in Unit registered with Provider	No of Patients:	16	
The number of new patient assessments undertaken in the preceding quarter	No of Patients:	1	
The number of patients seen outside of the team meeting in the preceding quarter	No of Patients:	22	
Details of any significant events/adverse reactions/clinical incidents which involve any aspect of this additional service:	No of SEAs completed:	0	
	Brief Details:		

Activity Monitoring (Evidence to be available upon request):		
The Provider will maintain a list of all patients cared for under this additional service agreement.	Complete Y/N	Yes
The Provider will be responsible for recording information in the Practices Medical Record, a copy of which can be shared with the Unit if requested and appropriate.	Complete Y/N	Yes
The Provider should ensure that a medical review has taken place and the outcomes of this review should be recorded in the Patient notes.	Complete Y/N	Yes
Clinical assessments will be carried out on all contacts requested on that working day if clinically appropriate	Complete Y/N	Yes

Table 3: Q2 2019/20 Contractual KPI Performance - Elton Paediatric Venipuncture

KPIs	Q2 2019/20		
	Date Reg form Rec'd:	Date of Review:	Date new patient health check complete:
Date registration form received and date of GP review and 'New Patient Health Check' (insert more rows as required):	05/07/2019	08/07/2019	08/07/2019
	05/07/2019	05/07/2019	05/07/2019
	09/07/2019	10/07/2019	10/07/2019
	22/07/2019	22/07/2019	22/07/2019
	25/07/2019	26/07/2019	26/07/2019
	29/07/2019	30/07/2019	30/07/2019
	30/07/2019	Declined	Declined
	06/08/2019	08/08/2019	08/08/2019
	01/08/2019	02/08/2019	06/08/2019
	06/08/2019	08/08/2019	08/08/2019
	02/08/2019	06/08/2019	06/08/2019
	07/08/2019	08/08/2019	08/08/2019
	07/08/2019	08/08/2019	08/08/2019
	15/08/2019	16/08/2019	16/08/2019
	15/08/2019	16/08/2019	23/08/2019
	22/08/2019	23/08/2019	30/08/2019
30/08/2019	02/09/2019	02/09/2019	
11/09/2019	17/09/2019	24/09/2019	
The number of patients at the Approved Premises who are registered with the Provider	No of Patients:	10	
Details of any significant events/adverse reactions/clinical incidents which involve any aspect of this additional service:	No of SEAs completed:	0	
	Brief Details:		
Activity Monitoring (Evidence to be available upon request):			
The Provider will maintain a list of all patients cared for under this additional service agreement.	Complete Y/N	YES	
The Provider will be responsible for recording information in the Practices Medical Record, a copy of which can be shared with the Approved Premises if requested and deemed appropriate with the patients consent given.	Complete Y/N	YES	
The Provider should ensure that a GP review and 'New Patient Health Check' is completed within 2 days of the patients' registration form being received by the Practice.	Complete Y/N	YES	

Table 4: Q2 2019/20 Contractual KPI Performance – Bradshaw House

KPIs	Q2 2019/20		
The Provider will maintain a list of all patients who have been cared for under this additional service agreement as part of a minimum data set at least:	Please provide an anonymised Minimum Data Set (either as part of this workbook or on a supporting spreadsheet submission)		
o Referring Practice			
o Age of patients			
o Tests requested			
The Provider will be responsible for recording information in the Practices Medical Record, a copy of which can be shared with the referring practice if requested and appropriate.	Complete Y/N	Y	
Activity Monitoring (Evidence to be available upon request):			
Dates and numbers of patients who have attended for a Paediatric blood test	Please provide an anonymised Minimum Data Set (either as part of this workbook or on a supporting spreadsheet submission)		
- Success rate			
- Referring GP Practice			
Details of any significant events/adverse reactions/clinical incidents which involve any aspect of this additional service	No of SEAs completed:	0	
	Brief Details:	N/A	

4 Commissioning Intentions 2020/21

- 4.1 The CCG wrote to Rock Healthcare on 25 November 2019 to advise that, as part of standard commissioning processes, we were reviewing both the need for these services and the current contracting arrangements in place. We further advised that the review would be complete in January 2020 noting that, unless otherwise informed, all 3 contracts would end on 31 March 2020.
- 4.2 The CCG now needs to make a decision with regards to the commissioning arrangements for the from 1 April 2020. The options are as follows:
- Continue commissioning Rock Healthcare to provide one or more of the contracts on a short-term basis (1 year) – **preferred option**
 - Invite tenders from all provider organisations to deliver one or more of the Contracts
 - Cease commissioning of one or more of the contracts
- 4.3. The effectiveness and need for all of these services were reviewed as part of the CCG's QIPP process with the conclusion that they represent value for money.
- 4.4 The medical coverage at the Elton unit is current part of the Intermediate Tier transformation programme.

5 Recommendations

- 5.1 It is recommended that, to allow adequate time to review the services in line with the complex needs of the system, we continue to commission all 3 contracts from Rock Healthcare on a rolling 12-month basis.

6 Actions Required

- 6.1 It is recommended that the Primary Care Commissioning Committee:
- agree the current commissioning arrangements with Rock Healthcare on a 12-month rolling basis

Rachele Schofield

Primary Care Manager

racheleschofield@nhs.net

January 2020